

WEBSITE TERMS AND CONDITIONS

Last updated: 17 March 2026

IMPORTANT NOTICE

These Website Terms and Conditions ("Terms") govern your access to and use of the website <https://www.profixcoastal.com> (the "Website"). By accessing or using the Website, you agree to be bound by these Terms.

If you do not agree with these Terms, please do not use the Website.

1. WHO WE ARE (SUPPLIER DISCLOSURES)

The Website is operated by PROFIX COASTAL SERVICES (PTY) LTD ("Profix Coastal", "we", "us" or "our"), a South African company.

1.1 Company information

- Registered name: PROFIX COASTAL SERVICES (PTY) LTD
- Registration number: 2026/131280/07
- Legal status: Private company incorporated in South Africa
- Physical address: Hoogenhout Street, Brackenfell, Cape Town 7560
- Telephone: 066 364 7395
- Email: admin@profixcoastal.com
- Website: <https://www.profixcoastal.com>
- Address for service of legal documents: 5 Hoogenhout street, Brackenfell, Western Cape, 7560

2. PURPOSE OF THE WEBSITE

The Website provides information about our property maintenance, inspection and related services, and allows users to contact us, request quotations, and make enquiries.

3. NO ONLINE PURCHASES

Unless we expressly state otherwise on the Website, the Website is not an online store and does not enable you to purchase goods or services directly online. Any quotation or booking made via the Website is subject to confirmation by us and may require a separate service agreement, work order or quotation acceptance.

If we do offer online purchases in future, additional terms for electronic transactions, including cooling-off rights where applicable, will apply.

All services provided by Profix Coastal are subject to separate written quotations, service agreements, work orders, or similar documents issued by us and accepted by you. These

Website Terms do not constitute a service agreement and do not govern the provision of any services unless expressly incorporated into such written agreement

4. USER OBLIGATIONS

You agree that you will:

- use the Website only for lawful purposes;
- not interfere with the Website's security, operation or content;
- not attempt to gain unauthorised access to any part of the Website or our systems;
- not upload or transmit any viruses, malware, or harmful code;
- provide accurate information when submitting any contact or quotation request.

5. INTELLECTUAL PROPERTY

All content on the Website (including text, logos, graphics, photographs, layout, design and software) is owned by or licensed to us and is protected by intellectual property laws.

You may view and print pages for your personal, non-commercial use. You may not reproduce, distribute, modify, or exploit Website content for commercial purposes without our prior written consent.

6. INFORMATIONAL CONTENT AND NO PROFESSIONAL ADVICE

The Website content is provided for general informational purposes only. While we aim to keep content accurate and up to date, we do not warrant that the content is complete, accurate, or suitable for your specific circumstances.

7. QUOTATIONS, PRICING AND AVAILABILITY

Any pricing, estimates or timeframes displayed on the Website are indicative only and may change without notice. A quotation is only binding when issued in writing by us and accepted by you in accordance with its terms.

Unless otherwise agreed in writing, payment terms, pricing, and invoicing arrangements will be set out in the applicable quotation, service agreement, work order, or invoice issued by us. You agree to pay all amounts due in accordance with such documents.

Failure to make payment in accordance with the agreed terms may result in suspension of services and/or enforcement action, subject to applicable law.

8. WEBSITE AVAILABILITY AND DISCLAIMER

The Website is provided on an "as is" and "as available" basis. We do not guarantee that the Website will always be available, uninterrupted, timely, secure, or error-free, or that defects will be corrected.

9. INFORMATION CONTENT AND RELIANCE

While we take reasonable steps to ensure that the information on the Website is accurate and up to date, we make no warranties or representations that such information is complete, accurate, or suitable for your specific circumstances.

You use and rely on the information on this Website entirely at your own risk. All content is subject to change without notice.

10. SECURITY AND VIRUSES

We do not guarantee that the Website, its servers, or content are free from viruses, malware, or other harmful components. You are responsible for implementing appropriate safeguards to protect your systems and data.

11. LIMITATION OF LIABILITY

To the maximum extent permitted by law, Profix Coastal will not be liable for any loss, damage, cost or expense of any kind arising from your use of, or inability to use, the Website or your reliance on its content.

Any liability arising from services provided by us will be governed exclusively by the applicable quotation, service agreement or work order, and not by these Website Terms.

Nothing in these Terms is intended to exclude or limit any rights or protections afforded to consumers under the Consumer Protection Act 68 of 2008.

12. THIRD-PARTY LINKS

The Website may contain links to third-party websites or services. We do not control those sites and are not responsible for their content, privacy practices or availability. Your use of third-party sites is at your own risk.

13. PRIVACY

We process personal information in accordance with our Privacy Policy and the Protection of Personal Information Act 4 of 2013 (POPIA). Please read our Privacy Policy before using the Website or submitting information.

14. COOKIES

We may use cookies and similar technologies to operate the Website and understand usage. You can manage cookies through your browser settings. For more information, refer to our Privacy Policy.

15. SECURITY AND ACCEPTABLE USE

You may not:

- attempt to probe, scan or test the vulnerability of the Website;
- bypass any security or authentication measures;
- use the Website to send spam or unsolicited communications;
- scrape, harvest or collect information from the Website without permission.

We may suspend or restrict access to the Website if we reasonably believe there is misuse or a security risk.

16. ELECTRONIC COMMUNICATIONS

By using the Website or communicating with us electronically, you consent to receiving communications from us electronically. Where these Terms require “writing”, electronic communication will satisfy that requirement.

Electronic communications, including quotations, notices and acceptances, will be regarded as valid and legally effective unless otherwise required by law.

17. CHANGES TO THESE TERMS

We may update these Terms from time to time. The “Last updated” date at the top indicates when changes were last made. Your continued use of the Website after changes are posted means you accept the updated Terms.

18. FORCE MAJEURE

We will not be liable for any failure or delay in the performance of our obligations under these Terms where such failure or delay results from events beyond our reasonable control, including but not limited to acts of God, fire, flood, extreme weather, power outages, load shedding, strikes, labour disputes, acts of government, war, civil unrest, pandemics, failures of utilities or telecommunications networks, or failures of third-party systems or services.

Where such an event occurs, we will use reasonable efforts to resume performance as soon as practicable.

19. GOVERNING LAW AND JURISDICTION

These Terms are governed by the laws of the Republic of South Africa. The courts of South Africa will have jurisdiction, subject to any mandatory consumer protection provisions.

The courts of the Republic of South Africa shall have exclusive jurisdiction, subject to any mandatory consumer protection provision

20. CONTACT

If you have questions about these Terms, please contact us:

Email: admin@profixcoastal.com

Telephone: 066 364 7395

Address: Hoogenhout street, Brackenfell, Western Cape, 7560